



resources and services





Services listing and resource directory

The following directory provides contact details for key organisations – National, State & Territory – working in the field of family violence and child abuse and neglect, as well as a listing of some resources which may assist individuals, groups, communities and organisations.

Please note that SNAICC has recently produced a comprehensive children's services directory, called Connecting Communities, free copies of which are available from SNAICC. You can also access the services directory on-line at www.snaicc.asn.au

All efforts have been made to check the details of services prior to publication.

The services listing of Through Young Black Eyes includes: directory is categorised as follows:

- Family and Domestic Violence services
- Family Violence Prevention Units
- Services working with children and young people affected by family violence
- Parent helplines
- Aboriginal and Torres Strait Islander Legal Services
- Legal Aid Commissions
- Child Abuse and Neglect – useful contacts and telephone numbers
- Related national organisations

The resource directory contains the following sections:

- Organisations which can provide further information and resources on family violence, child abuse and child neglect:
 - Phone numbers for reporting incidences of abuse or neglect
 - State and Territory child protection authorities
 - Partnerships Against Domestic Violence
 - National Child Protection Clearinghouse
 - Australian Domestic & Family Violence Clearinghouse
 - National Association for the Prevention of Child Abuse and Neglect
 - Education Centre Against Violence
- Readily available publications and handbooks
- Educational videos on family violence, child abuse and child neglect
- Useful websites
 - State/Territory legislation & departments responsible for protecting children
 - Child abuse prevention websites
 - Aboriginal and Torres Strait Islander sites



Phone numbers for reporting incidences of child abuse

[information from the National Child Protection Clearinghouse <http://www.aifs.gov.au/nch/index.html>]

The following list provides contact telephone numbers for each State and Territory to report incidences of child abuse.

Telephone numbers to contact for each State and Territory to report incidences of child abuse are listed below but are also available at: <http://www.aifs.gov.au/nch/reporting.html>

Australian Capital Territory

Centralised Intake Service
Mandated Reporters: 1300 556 728
General Public: 1300 556 729
Crisis Service: 1300 556 729

New South Wales

24 hours: 132 111

Northern Territory

24 hours: 1800 700 250

Queensland

Departmental Head Office:
(07) 3224 8045
Crisis Care: (07) 3235 9999
Rural areas: 1800 177 135

South Australia

After hours: 131 611
Business hours: 131 478

Tasmania

24 hours: 1800 688 009

Victoria

Child Protection Crisis Service:
131 278 (24 hours)

Western Australia

Departmental Head Office: (08) 9222
2555
After hours: (08) 9223 1111

Australian National Disability Abuse and Neglect Hotline

1800 880 052

An Australia-wide telephone hotline for reporting abuse and neglect of people with disabilities using government funded services. Its services are used by people of all ages including children. Reports of abuse are referred to the appropriate authority for investigation. It also contains useful links to other related organisations and services. For additional information: <http://www.disabilityhotline.org/index.html>



State and Territory Departments Responsible for Protecting Children

The following list provides more information on State and Territory Departments responsible for issues dealing with child protection.

Australian Capital Territory

Office for Children, Youth and Family support

Ph: (02) 6205 9490

Fax: (02) 6207 2048

Email: youthinteract@act.gov.au

http://www.decs.act.gov.au/services/ocyfs_young_people.htm

The Office for Children, Youth and Family Support brings together a range of services and functions with the aim of developing integrated policies and programs for young people. The Office works in partnership with a number of youth related services from non-government agencies that include centre-based, youth support, youth development and youth representative services.

The Office for Children, Youth and Family Support contracts a range of services from the non-government sector to meet the needs of young people. These services include

- * Youth Centres
- * Youth Support Services
- * Youth development programs and
- * Youth Plan and Sector development

Care and Protection services is responsible for facilitating coordination across government for the care and protection of children and young people. Care and Protection services include three Regional Offices and an After Hours service, who provide a continuum of service delivery to children and young people considered 'at risk' of serious harm.

New South Wales

Department of Community Services

DoCS Central Office

Locked Bag 28,
Ashfield NSW 1800

Ph: (02) 9716 2222

Fax: (02) 9798 5486

DX21212 Ashfield

<http://www.community.nsw.gov.au/>

The Department of Community Services works to protect children from abuse and neglect. The Department views the protection and welfare of children as one of their most important tasks.



Many cases of suspected neglect and abuse against children are reported to the Department every year. It is their job to investigate these reports and, if needed, work with families to ensure children are protected. They work with families and try to find solutions to problems by talking directly to parents and children. Sometimes brothers and sisters, grandparents or other family members of a child are involved.

To report instances of child abuse

- * The Office of Children, Families and Parenting: 132 111 (24 hours)

The Crimes Amendment (Child Protection - Physical Mistreatment) Act 2001 comes into effect on 5 December 2002. The amendment sets limits on the force used by parents to physically punish their children and clarifies the legal defence of 'lawful correction'. It aims to reduce the harm caused to children through excessive physical punishment. Under the amendment, it will be considered unreasonable to:

- * Use force on a child above the shoulders
- * Use force that causes harm that lasts for more than a short time below the shoulders.

Community education activities under the title 'Remember – there's a limit' have been organised to inform parents, carers and workers about the amendment.

- * A poster to alert parents to the new law;
- * A brochure to explain the law to parents and direct them to sources on child rearing that will be available in 10 versions: English, a version for Pacific Islander people, a version for Indigenous people, Arabic, Turkish, Chinese, Vietnamese, Spanish, Croatian and Serbian.

More information can be found on the NSW Parenting Centre's web site at <http://www.parenting.nsw.gov.au/limits/>.

Northern Territory

Department of Health and Community Services

Family & Children's Services

PO Box 40596

Casuarina NT 0811

Ph: (08) 8922 7111

After Hours Service (08) 8941 1644

More information on child protection services on the Family & Children's Services web site at http://www.health.nt.gov.au/health/comm_svs/facs/child_protect/child_protect.shtml

To report instances of child abuse use the free phone number: 24 hours: 1800 700 250



Queensland

Department of Child Safety

PO Box 806
Brisbane QLD 4002 or
CDE M4
Ph: (07) 3224 8045
Freecall: 1800 811 810
Fax: (07) 3224 3570
Email: info@childsafety.qld.gov.au
<http://www.childsafety.qld.gov.au/>

Child Protection Information

Ph: (07) 3224 8483 (Brisbane and country areas)

After Hours Crisis Service

Ph: 1800 811 810

The Department provides services to children and families where child abuse or neglect has been alleged or identified. Allegations of child abuse and neglect are investigated and responded to with advice, information and assistance provided to families and community members. Emphasis is placed on maintaining children with their families and by educating and supporting parents to care for their children.

The Child Protection Act 1999 provides for the protection of children. The Act responds to the increased community expectation: that children must be protected from abuse and neglect; that children who are removed from home receive safe alternative care; and that children who suffer abuse and neglect receive quality services which promote their emotional, physical, social and educational development.

Information about the Act is available at: http://www.families.qld.gov.au/childprotection/publications/documents/pdf/cpbill_98_explan.pdf

and

http://www.communities.qld.gov.au/childprotection/resources/documents/pdf/cpinfo_act1999.pdf

To report instances of child abuse:

- * Departmental Head Office: (07) 3224 8045
- * Crisis Care: (07) 3235 9999
- * Rural areas: 1800 177 135



South Australia

Department for Families & Communities

Children, Youth and Family Services

Box 39, Rundle Mall Post Office

Adelaide, SA 5001

Ph: (08) 8226 6815

Fax: (08) 8226 6873

<http://www.dfc.sa.gov.au/cyfs/>

To report instances of child abuse:

- * 24 hours: 131 478

Children, Youth and Family Services provides support and assistance to the community, especially those experiencing disadvantage or who are in need of care and protection. Services assist young people who offend or are at risk of harm and families and children at risk.

Legislation covering child protection issues include:

- * Family and Community Services Act 1972
- * Children's Protection Act 1993
- * Young Offenders Act 1993
- * Adoption Act 1988

Child & Adolescent Mental Health Service

South Australian Division of Mental Health

Suite 5, Ground Floor, Elizabeth House

Elizabeth City Centre

Adelaide SA 5112

Ph: (08) 8252 0133

Fax: (08) 8287 0308

Email: surraoc@wch-camhs.sa.gov.au

<http://www.wch.sa.gov.au>

The Tier 3 Diversionary Program is a new initiative by the Child & Adolescent Mental Health Service – Northern Metropolitan Region. The program runs in partnership with the Department of Family & Youth Services and seeks to address the needs of children and families who have been notified to the department but where there are no confirmed issues of abuse, although a high degree of need within the family. Essentially the program seeks to prevent the potential for abuse or neglect occurring within these families through the provision of practical assistance and therapeutic input.



Department of Education, Training and Employment

http://www.dete.sa.gov.au/decs_home.asp

Information is included on DETE child protection policy, mandatory notification, Child Protection Act and links to other sites.

Tasmania

Department of Health and Human Services

Child Protection/Intake and Assessment

(03) 6233 2921 (24 hours)

<http://www.dhhs.tas.gov.au/>

The Department of Health and Human Services brings together a wide range of services for the people of Tasmania – offering a range of support services, including child protection.

Commissioner for Children

Level 5

99 Bathurst Street

Hobart TAS 7000

Ph: (03) 6233 4520

Fax: (03) 6233 4515

<http://www.childcomm.tas.gov.au/>

The website of the Commissioner for Children is part of the Department of Health and Human Services.

To report instances of child abuse:

* Child and Family Services: 1800 001 219 (24 hours)

Victoria

Department of Human Services

Child Protection & Juvenile Justice Branch

Level 20

555 Collins Street

Melbourne VIC 3000

Ph: (03) 9616 7086

Fax: (03) 9616 8842

<http://www.dhs.vic.gov.au>



To report instances of child abuse

- * Child Protection Crisis Service: 131 278 (24 hours)

The responsibility for making sure that the needs of children are met and that they are safe within their families is shared between the family, the community and the state. When adults caring for children do not follow through with their responsibilities, are abusive or exploit their positions of power, then it is the wider child protection system that becomes responsible for taking action. Depending on how serious the risk and harm is to a child's safety and well being will depend on the type of service provided

Child Protection and the Juvenile Justice Branch work to ensure the safety and well being of adolescents and children at risk of harm, abuse or neglect. The Branch funds, supports and monitors services including Victoria's child protection service, accommodation and support services for children and adolescents in care, adoption and permanent care, and juvenile justice services.

Western Australia

Family and Children's Services

Central Office

PO Box 6334

East Perth WA 6892

Ph: 1800 622 258

TTY (08) 9325 1232

Fax (08) 9222 2776

<http://community.wa.gov.au/Resources/Child+Protection/>

To report instances of child abuse

- * Departmental Head Office: (08) 9222 2555
- * After hours: (08) 9223 1111

The Department of Family and Children's Services has statutory authority to ensure that children are properly cared for and protected from harm. The Department becomes involved with a family when a child needs to be protected because of serious harm or risk of harm.

Staff trained in child protection investigate reports and allegations of child maltreatment. These may include physical, sexual and emotional maltreatment as well as neglect. Follow up services depend on the nature and seriousness of maltreatment and the needs of the child and family.

Crisis Care Unit

Ph: (08) 9222 2733; 1800 241 548; 1800 199 008 (24 hours)



family and domestic violence services

ACT

Domestic Violence Crisis Service
(02) 6248 7800

NSW

Domestic Violence Line
1800 656 463

Domestic Violence Advocacy Service
1800 810 784

NT

Darwin Crisis line
(Territory wide - 24 hr)
1800 019 116
(08) 8981 9227

QLD

Domestic Violence Telephone Service
1800 811 811

TTY (for people with a hearing or speech disability)
1800 812 220

Domestic Violence Resource Centre
(07) 3217 2544

SA

Domestic Violence Helpline
1800 800 098

Domestic Violence Crisis Service
(9-4 pm)
8223 2200

Crisis Care (4pm-9am)
131 611

TAS

Domestic Violence Crisis Service
1800 633 937

VIC

Care Ring – Your Crisis Line
136 169

Women's Domestic Violence Crisis Service
1800 015 018
(03) 9373 0123

WA

Police Domestic Violence Unit
9356 0555

Crisis Care (24 hours)
1800 199 008
(08) 9223 1111

All States and Territories

Translating and Interpreting Service
(24 hr)
131 450

Lifeline
131 114

Family Helpline
1800 643 000

Men's Domestic Violence Helpline
1800 000 599



family violence prevention units

NSW

Many River Violence Prevention Unit Kempsey

PO Box 357, West Kempsey NSW 2440
Phone: (02) 6562 5856
Fax: (02) 6562 5896
Email: violenceprevention@durahrwa.com

Moree Family Violence Prevention Unit

Family Violence Legal Support Centre
PO Box 928 Moree NSW 2400
Phone: (02) 6751 1520
Fax: (02) 6751 1595
Email: tpercy@northnet.com.au

Walgett Family Violence Prevention Unit

37-39 Wee Waa Street, Walgett NSW 2832
Phone: (02) 6828 3143
Fax: (02) 6828 3148
Email: virgina_robinson@fcl.fl.asn.au

NT

Katherine Family Violence Prevention Unit

Katherine Aboriginal Families' Support Unit
PO Box 240, Katherine NT 0850
Phone: (08) 8972 3200
Fax: (08) 8972 3277
Email: KAFSU@nt-tech.com.au

Alice Springs Family Violence Prevention Unit

Central Australian Aboriginal Family Legal Unit
PO Box 2109, Alice Springs NT 0871
Phone: (08) 8953 6355
Fax: (08) 8953 6749
Email: Caafu@caalas.com.au

Darwin Family Violence Prevention Unit

GPO Box 1901, Darwin NT 0801
Phone: (08) 8941 9989
Fax: (08) 8941 9935
Email: Tewls@fcl.fl.asn.au

QLD

Cairns Family Violence Prevention Unit

PO Box 2209, Townsville Qld 4810
Phone: (07) 4041 0066
Fax: (07) 4041 0061
Email: nqwlst03@hotmail.net.au

Mt Isa Family Violence Prevention Unit

PO Box 2797, Mt Isa Qld 4825
Phone: (07) 4743 7033
Fax: (07) 4743 7231
Email: ablegal@austarbusiness.net.au

Cairns Family Violence Advocacy Service

Apunipima Family Violence Advocacy Service
PO Box 2797, Cairns Qld 4870
Phone: (07) 4051 7450

SA

Port Augusta Family Violence Prevention Unit

Indigenous Family Violence Program
PO Box 2087, Port Augusta SA 5700
Phone: (08) 8641 2195
Fax: (08) 8641 2348
Free call: 1800 111 052
Email: margaret_s@ifvpp.org

WA

Kalgoorlie Family Prevention Unit

Thumgula Gootharda – The Family Support Legal Centre
PO Box 10411, Kalgoorlie WA 6430
Phone: (08) 9021 8444
Fax: (08) 9021 8699
Email: Edwards.gayle@bega.org.au

Fitzroy Crossing Family Violence Prevention Unit

PO Box 43, Fitzroy Crossing WA 6765
Phone: (08) 9191 5284
Fax: (08) 9191 5611
Email: marniwarantikura@bigpond.com

Geraldton Family Violence Prevention Unit

Geraldton Family Advocacy
11 Forrest Street, Geraldton WA 6530
Phone: (08) 9965 4654
Fax: (08) 9921 6377
Email: cathy-max@iinet.net.au

Kalgoorlie Family Advocacy Centre

Bega Gambirringu, Kalgoorlie Family Violence Advocacy Service
16-18 Mc Donald Street, Kalgoorlie WA 6430
Phone: (08) 9091 3199 Mobile: 0413 026 715
Fax: (08) 9091 1039
Email: fmhorne@bigpond.com



services working with children and young people affected by family violence

ACT

Child at Risk Assessment Unit, Woden

Children up to 16 years
Phone: (02) 6244 2712
Fax: (02) 6244 3861

Young Men's Support Network, Woden

All groups aged 12-25 years
Fax: (02) 6282 3989
Email: wodenyth@dynamite.com.au

NSW

Bankstown Women's Refuge, Greenacre

All groups aged up to 16 years
Phone: (02) 9796 2577
Fax: (02) 9790 4043

Barnardos Auburn Centre

Counselling and Support for Women and Children
Phone: (02) 9646 2770
Fax: (02) 9749 1050

Bondi Beach Cottage – Family Support, Bondi

Children under 12, self-esteem sessions
Phone: (02) 9365 1607
Fax: (02) 9365 1366
Email: bbc@kdbnet.net.au

Casino Family Support Service, Casino

All groups aged up to 16 years
Phone: (02) 6662 6793
Fax: (02) 6662 6796

Erin's Place, Marsfield

Up to 16 years
Phone: (02) 9888 9099
Fax: (02) 9888 9442
Email: erins_place@bigpond.com

Lowana Young Women's Service

Groups between 12-25 years
Phone: (02) 6231 3297
Fax: (02) 6296 2378
Email: lowana2web1.com.au

Hunter Child Protection and Family Counselling Service

Up to 16 years
Phone: (02) 4924 6294
Fax: (02) 4924 6274

Dubbo Family Support Service, Dubbo

Aged to 25 years
Phone: (02) 6884 8777
Fax: (02) 6884 7401

Life Care Family Intervention Services

7-10 year olds, six week program
Phone: (02) 9708 2088
Fax: (02) 9796 4220
Email: jbaldwin@bcs.org.au
Website: www.bcs.org.au

Kym Kilpatrick Consultant and Therapist, University of New England

Aged to 25 years
Phone: (02) 6773 5197
Fax: (02) 6773 3820
Email: kkilpatr@metz.une.edu.au

Mid North Coast Area Health Service, PANOC, Port Macquarie

Phone: (02) 6583 0728
Fax: (02) 6584 9531
Email: Kbusby@doh.health.nsw.gov.au

Mullumbimby Women's Information Support Network, Mullumbimby

Phone: (02) 6684 3766
Fax: (02) 6684 3295

RAPS Adolescent Family Therapy and Mediation Service, North Parramatta

All groups aged 12-20 years



Phone: (02) 9890 1500
Fax: (02) 9890 1170

**St George Family Support Service Inc.,
Brighton-Le-Sands**

Phone: (02) 9597 4080
Fax: (02) 9597 1998

Tenterfield Health Service, Tenterfield

Phone: (02) 6736 0225
Fax: (02) 6736 1452

**The Women's Shelter Armidale Inc.,
Armidale**

Groups to the age of 25 years
Phone: (02) 6772 5911
Fax: (02) 6772 1425
Email: wsa@northnet.new.com.au

NT

**Alice Springs Youth Accommodation
and Support Services, Alice Springs**

Groups between 12-25 years
Phone: (08) 8953 4200
Fax: (08) 8952 4168
Email: asyass@asiaonline.net.au

**Alice Springs Women's Shelter, Alice
Springs**

Majority of clients are Aboriginal Children
Phone: (08) 8952 6075
Fax: (08) 8952 5207
Email: asws@octa4.net.au

**Katherine Women's Crisis Centre,
Katherine**

Phone: (08) 8972 1332
Fax: (08) 8971 0338
Email: kwcc@nt_tech.com.au
Oakley House, Darwin
Phone: (08) 8945 3774
Fax: (08) 8945 3774

QLD

Abused Child Trust, Albion

Phone: (07) 3857 8866
Fax: (07) 3857 8626
Email: staff@abusechildtrust.com.au
Website: www.abusechildtrust.com.au

**Domestic Violence Service,
Maryborough - 'Bay Safety Mates'**

Phone: (07) 4122 2218
Fax: (07) 4122 1334
Email: yoorana@statcom.net.au

**Blair Athol Accommodation and
Support Program, Bilinga**

Phone: (07) 5536 2173
Fax: (07) 5536 2880
Email: bamanager@dingoblue.net.au

**Boystown Link Up - Glugor House,
Woodridge**

Workshops for Younger Women on
Domestic Violence
Phone: (07) 3808 5869
Fax: (07) 3808 5003

**Caboolture Regional Domestic
Violence Service Inc., Caboolture**

Children under 12
Phone: (07) 5498 9533
Fax: (07) 5498 9530
Email: dvsercab@dnet.aunz.com

**Cairns Domestic Violence Service,
Cairns**

Children 0-17 years
Phone: (07) 4031 6817
Fax: (07) 4031 5814
Email: admin@dvcairns.org
Website: www.dvcairns.org

Centacare, Fortitude Valley

Phone: (07) 3252 4371
Fax: (07) 3854 1246
Email: cfcs@centacarebrisbane.net.au
Website: www.centacarebrisbane.net.au

**Ipswich Women's Centre
Against Domestic Violence**

Phone: (07) 3816 3000
Fax: (07) 3816 3100
Email: dvrs@hypermax.net.au

**Domestic Violence Regional Service
(South West), Toowoomba**

Phone: (07) 4639 3605
Fax: (07) 4639 4082
Email: dvtoowoomba@+130.aone.net.au



**Domestic Violence Resource Service
(Mackay and Region) Inc., Mackay**

Phone: (07) 4957 3888
Fax: (07) 4957 3984
Email: dvmackay@wackado.com.au

**Domestic Violence Service of
Central Queensland, Emerald**

Phone: (07) 4982 4288 or 1800 808 868
Fax: (07) 4987 54481
Email: dvsocq@maxspeed.net.au

**Domestic Violence Resource Centre –
Brisbane, South Brisbane**

Phone: (07) 3217 2544
Fax: (07) 3217 2679
Email: director@dvrc.org.au
Website: www.dvrc.org.au

**Domestic Violence Service –
Gold Coast, Southport**

Phone: (07) 5591 4222
Fax: (07) 5571 1508
Email: domviol@fan.net.au

**Emergency and Long-term
Accommodation, Moranbah**

Phone: (07) 4941 5602
Fax: (07) 4941 5897
Email: elam@moranh.net.au

Kids' Help Line, Red Hill

Phone: (07) 3369 1588
Fax: (07) 3367 1266
Email: admin@kidshelp.com.au
Website: www.kidshelp.com.au

Lifeline Capalaba, Capalaba

Phone: (07) 3823 2555
Fax: (07) 3823 2544
Email: tpearson@brisbanelifeline.org.au

**Lifeline Family Support Program,
Manunda**

Phone: (07) 4053 5044
Fax: (07) 4053 7299
Email: lfsp@austar.net.com.au

Lifeline Ipswich & West Moreton, Ipswich

Phone: (07) 3281 8688
Fax: (07) 3282 7226
Crisisline: 131114

**Louise Lodge Women's Shelter,
Gladstone**

Phone: (07) 4972 9010 or (07) 4972 6122
Fax: (07) 4972 9010
Email: barbaraan@gladstone.svcs.org.au
Website: www.svcs.org.au

**Noosa Community Health Service,
Noosa Heads**

Phone: (07) 5448 0044
Fax: (07) 5448 0040

SA

**Child Adolescent Mental Health
Service (CAMHS), Morphett Vale**

Phone: (08) 8326 1234
Fax: (08) 8326 3340
Email: camhs.onkiparinga@fmc.si.gov.au

**Child's Play Therapeutic Program,
Rose Park House**

Natalie Worth
Phone: (08) 8431 3749

**Central Eastern Domestic Violence
Service**

Phone: (08) 8365 5033
Fax: (08) 8365 5388
Email: admin@cedves.com.au

**D.E.T.E - Family Day Care,
MorphettVale**

Ph; (08) 8392 0520
Fax: (08) 8392 0550

**Eyre Peninsula Women's and
Children's Support Centre, Port
Lincoln**

Phone: (08) 8683 0311
Fax: (08) 8683 0405
Email: epwcsc@basshams.com.au

**Mission Australia – Southern Outreach
Services**

Phone: (08) 8326 1777
Fax: (08) 8326 5528
Email: ChoiM@mission.com.au



S.A. Domestic Violence Unit, Adelaide

Phone: (08) 8331 1103
Spark Resource Centre Inc., Adelaide
Phone: (08) 8226 2500
Fax: (08) 8226 2509

TAS

Hobart Women's Shelter, Sandy Bay

Phone: (03) 6234 6323
Fax: (03) 6231 4696
Email: house@netspace.net.au

Mananoa Family Support Service, Kingston

Phone: (03) 6229 4602
Fax: (03) 6229 8553

VIC

Amaroo Neighbourhood Centre, Chadstone

Phone: (03) 9807 2625
Fax: (03) 9888 1867

Brimbank Community Centre, Deer Park

Phone: (03) 9363 1811
Fax: (03) 9360 4851
Email: brimbankcc@vicnet.net.au
Web: www.brimbankcommunitycentre.org

Children's Resource Project, Ringwood

Phone: (03) 9879 5344
Fax: (03) 9879 5382

Emma House Domestic Violence Services Inc., Warrnambool

Phone: (03) 5561 1934
Fax: (03) 5561 1484
Email: outreach@standard.net.au

Eastern Domestic Violence Outreach Service, Heathmont

Phone: (03) 9870 5939
Fax: (03) 9870 5604
Email: edvos@infoxchange.net.au

Mallee Domestic Violence Services, Mildura

Phone: (03) 5021 2130
Fax: (03) 5022 2216
Email: mdvs@ruralnet.net.au

Southern Family life, Sandringham

Phone: (03) 9598 2133
Fax: (03) 9598 8820
Email: info@southernfamilylife.org.au
Website: www.southernfamilylife.org.au

WA

Albany Women's Centre, Albany

All groups to 16 years
Phone: (08) 9842 1574
Fax: (08) 9841 5622
Email: awc@iinet.net.au

Centrecare - Parent Adolescent and Family Services, Perth

Children aged between 10 and 25 years
Phone: (08) 9325 6644
Fax: (08) 9221 3631
Email: reception@centrecare.com.au

Domestic Violence Children's Counselling Service, Hillarys

Phone: (08) 9388 8001
Fax: (08) 9388 8308
Email: dvccs@iinet.net.au

Geraldton Sexual Assault Resource Centre Inc., Geraldton

Groups aged to 25 years
Phone: (08) 9964 1853
Fax: (08) 9964 1838
Email: gsarc@wn.com.au

Goldfields Centrecare, Kalgoorlie

Phone: (08) 9091 1833
Fax: (08) 9021 8673
centrecare@goldfields.centrecare.com.au
Website: www.centrecare.com.au

Koolkuna Refuge, Midland

Phone: (08) 9255 2205
Fax: (08) 9255 2206



Kinway (Division of Anglicare), West Perth

Phone: (08) 9263 2050
 Fax: (08) 6325 8669
 Email: shauna.laidler@anglicarewa.com.au

Orana House, Inglewood

Phone: (08) 9370 4544
 Fax: (08) 9370 5303
 Email: oranahouse@bigpond.com.au

Therapy (Ian Hall – Private Therapist), Bibra Lake

Phone: (08) 9417 1832
 Fax: (08) 9417 1832
 Email: ihall@upnaway.com

Waratah Support Centre

All groups up to 15 years
 Phone: (08) 9791 2884
 Fax: (08) 9721 3102
 Email: waratahs@geo.net.au

parent helplines

ACT

Parentline (02) 6205 8800

Tresillian Parent Helpline 1800 637 357

NSW

Parentline 132 055

Tresillian Family Care Centres (Sydney Metro)
 (02) 9787 5255
 1800 637 357

Karitane Mothercraft Society (Sydney Metro)
 (02) 9794 1852
 1800 677 961

QLD

Child Health Information and Advisory Service (Brisbane metro area)

3862 2333
 1800 177 279

Parentline 1300 301 300

NT

Parentline 1800 019 116

SA

Parentline 1300 364 100

TAS

Parentline 1800 808 178

VIC

Maternal and Child Health (0-5yrs)
 (03) 9853 0844
 1800 134 883

Parentline 13 22 89

WA

Family and Children Services

(08) 9272 1466

Parentline 1800 654 432



Aboriginal and Torres Strait Islander **Legal Services**

NATIONAL

National Aboriginal & Torres Islander Legal Services Secretariat (NAILSS)

329 George Street, Brisbane Qld 4000
PO Box 12278
George St Post Office
Brisbane QLD 4000
Phone: (07) 3211 3522
Fax: (07) 3211 3234

National Network of Indigenous Women's Legal Services (branches across Australia)

c/Geraldton Resource Centre
POBox 159, Geraldton WA 6531
Phone: (08) 9964 3439
Fax: (08) 9964 3439
Mobile: 0407 996 917
Email: dianne@grc.asn.au

NSW

South Eastern Aboriginal Legal Services (SEALS)

(Branches at: Canberra, Moruya)
2/49 Berry Street, Nowra NSW 2541
Phone: (02) 4422 3255
(02) 6921 9230
Fax: (02) 4422 3256
(02) 6921 9340

Wiradjuri Aboriginal Legal Service

(Branches at: Griffith, Cowra)
19 Trail Street, Wagga Wagga NSW 2650
Phone: (02) 6921 7747
Fax: (02) 6921 7928

Kamilaroi Aboriginal Legal Services

(Branches at: Moree, Tamworth)
Shop 5 Minto Building, 161 Rusden St,
Armidale NSW 2350
Phone: (02) 6772 5700
Fax: (02) 6772 5771

Many Rivers Aboriginal Legal Services

(Branches at: Newcastle, Taree, Lismore,
Coffs Harbour)
76 Herber Street, Grafton NSW 2460
Phone: (02) 6643 4861
Fax: (02) 6643 4861

Sydney Regional Aboriginal Corporation Legal Service

(Branches at: Blacktown, Campelltown,
Liverpool, Wollongong)
619 Elizabeth Street, Sydney NSW 2001
Phone: (02) 9318 2122
Fax: (02) 9319 2630

Western Aboriginal Legal Services

(Branches at: Bourke, Broken Hill,
Walgett)
23-25 Carrington Avenue, Dubbo NSW 2830
Phone: (02) 6882 6966
Fax: (02) 6882 0726

NT

North Australian Aboriginal Legal Aid Service (NAALAS)

1 Gardiner Street, Darwin NT 0801
Phone: (08) 8982 5700
Fax: (08) 8981 2393
Free call: 1800 898 251

Katherine Regional Aboriginal Legal Aid Service Incorporated (KRALAS)

32 Katherine Terrace, Katherine NT 0850
Phone: (08) 8972 1133
Fax: (08) 8953 0784

Central Australian Aboriginal Legal Aid Service Incorporated (CAALAS)

(Branch at Tennant Creek)
55 Bath Street, Alice Springs NT 0870
Phone: (08) 8952 2933
Fax: (08) 8953 0784



Mitwatji Aboriginal Legal Services

Franklyn Street, Nhulunbuy NT 0880
Phone: (08) 8987 1300
Fax: (08) 8987 1344

QLD

Queensland Aboriginal and Islander Legal Services Secretariat (QAILSS)

329 George Street, Brisbane Qld 4003
Phone: (07) 3223 5700
Fax: (07) 3223 5777

Aboriginal & Torres Strait Islanders Corporation for Legal Services (QEA)

(Branch at Beenleigh)
Level 3, 30 Herschel Street, Brisbane
Qld 4003
Phone: (07) 3221 1448
Fax: (07) 3227 0740

Ipswich Regional Aboriginal and Torres Strait Islander Corporation for Legal Services

265 Brisbane Street, Ipswich Qld 4305
Phone: (07) 3812 2772
Fax: (07) 3812 0982

Aboriginal and Torres Strait Islanders Corporation of Legal Services (QEC)

(Branches at: Bundaberg, Hervey Bay)
89 Bolsover Street, Rockhampton Qld
4700
Phone: (07) 4927 5711
Fax: (07) 4922 4487

Mackay and District Aboriginal and Torres Strait Islander Corporation for Legal Services

(Branches at: Bowen)
33 Sydney Street, Mackay Qld 4740
Phone: (07) 4953 4058
Fax: (07) 4953 4110

West Queensland Aboriginal and Torres Strait Islander Corporation for Legal Aid

(Branches at: Normanton, Doomadgee,
Mornington Island)
4 Simpson Street, Mt Isa Qld 4825
Phone: (07) 4743 7033
Fax: (07) 4743 7231

Townsville and District Aboriginal and Torres Strait Islander Corporation for Legal Service

(Branches: Ayr, Charters Towers,
Ingham, Palm Island)
1 Stanley Street, Townsville Qld 4810
Phone: (07) 4721 5148
Fax: (07) 4772 1340

TSNP Torres Strait Islanders Corporation for Legal Services (TI)

Douglas Street, Thursday Island Qld
4875
Phone: (07) 4069 1562
Fax: (07) 4069 1152

Njiku Jowan Legal Service Limited

(Branch at Mossman)
Suite 5, 135 Abbott Street, Cairns Qld
4870
Phone: (07) 4051 3899
Fax: (07) 4051 3496
Free call: 1800 019 127

Tharpuntoo Legal Service Aboriginal Corporation

7 Sheridan Street, Cairns Qld 4870
Phone: (07) 4031 5633
Fax: (07) 4031 3673

Bidjara and South West Qld Aboriginal Corporation

(Branches at: Cunnamulla, Mitchell,
Quilpie, Roma)
51 Wills Street, Charleville Qld 4470
Phone: (07) 4654 3218
Fax: (07) 4638 5191



South East Queensland Aboriginal Corporation for Legal Service (SEQ)

(Branches at: Chinchilla, St George, Warrick)
5 Barwen Street, Toowoomba Qld 4350
Phone: (07) 4639 2022
Fax: 907) 4638 5191

Wakka Wakka Legal Aboriginal Corporation

120 Lamb Street, Murgon Qld 4605
Phone: (07) 4168 1944
Fax: (07) 4168 2969

SA

Aboriginal Legal Rights Movement Incorporated (ALRM)

(Branches at: Ceduna, Coober Pedy, Murray Bridge, Port Augusta, Port Lincoln)
321-325 King William Street, Adelaide SA 5000
Phone: (08) 8211 8824
Fax: (08) 8211 7618

TAS

Tasmanian Aboriginal Centre Incorporated

(Branches at: Burnie, Launceston)
198 Elizabeth Street, Hobart TAS 7000
Phone: (03) 6234 8311
Fax: (03) 6231 1348

VIC

Victorian Aboriginal Legal Services Cooperative Ltd (VALS)

(Branches at: Bairnsdale, Shepparton, Heywood, Mildura, Morwell.)
6 Alexandra Parade, Fitzroy VIC 3065
Phone: (03) 9419 3888
Fax: (03) 9419 6024

WA

Aboriginal Legal Services of Western Australia (ALSWA)

(Branches at: Kalgoorlie, Geraldton, Carnarvon, Roebourne, Albany, Broome, Derby, Kununurra, Bunbury, Fitzroy Crossing, Halls Creek, Karratha, Laverton, Meekatharra, Newman, Northam, South Hedland)
1st Floor, Piccadilly Suites
Nash Street, East Perth WA 6000
Phone: (08) 9265 6666
Fax: (08) 9221 1767



legal aid commissions

Contact your State/Territory Legal Aid Commission for advice about the legal aid services, you are able to access in your area including the local Aboriginal and Islander legal services.

ACT

National Legal Aid

Phone: (02) 447 86803

Fax: (02) 6243 3478

Canberra Legal Aid Office

Phone: (02) 6243 3411

Fax: (02) 6243 3478

NSW

Sydney - Legal Aid Commission of NSW

Phone: (02) 9219 5000

Fax: (02) 9219 5935

NT

Northern Territory Legal Aid Commission

Phone: (08) 8999 3000

Fax: (08) 8999 3099

QLD

Legal Aid Queensland

Phone: (07) 3238 3444

Local Call: 1300 651 188

Fax: (07) 3236 4068

SA

Legal Services Commission of South Australia

Phone: (08) 8463 3555

Fax: (08) 8463 3599

TAS

Hobart – Legal Aid Commission of Tasmania

Phone: (03) 6234 6544

Fax: (03) 6231 3553

VIC

Melbourne – Victoria Legal Aid

Phone: (03) 9269 0234

Fax: (03) 9269 0250

WA

Perth – Legal Aid Western Australia

Phone: (08) 9261 0234

Fax: (08) 9325 5430



child abuse & neglect: useful contacts and telephone numbers

National

Australian Institute of Family Studies (AIFS)
(03) 9214 4888

CREATE Foundation
1800 655 105

ECPAT Australia
(03) 9645 8911
1800 991 099

Kids Help Line
1800 551 800

Lifeline
131 114

NAPCAN
(02) 9211 0224

National Children's and Youth Law Centre
(02) 9398 7488

ACT

Parent Line
13 20 55

NSW

Association of Children's Welfare Agencies (ACWA)
(02) 9281 8822

Child Abuse Prevention Service (CAPS)
(02) 9716 8000
1800 688 009

NSW Commission for Children and Young People
(02) 9286 7278

Youthline
(02) 9633 3666

Parent Line
13 20 55

NT

Community Care
(08) 8922 7301

QLD

Abused Child Trust
(07) 3857 8866

Sexual Abuse Counselling & Support Service
(07) 3391 6066

SA

Parent Help Line 1300 364 100

VIC

Australians Against Child Abuse
(03) 9874 3922

Broken Rites (03) 9457 4999

Children's Protection Society
(03) 9458 3566

Children's Welfare Association of Victoria
(03) 9614 1577

Gatehouse Centre
(03) 9345 6391

Parent Line
13 22 89

WA

Family Helpline
1800 643 000

Incest Survivors' Association and Sexual Abuse Counselling Agency
(08) 9227 8745

Parent Line
1800 654 432



related national organisations

The following national organisations all have a role in relation to research, policy, publications or advocacy relating to children and families. They should prove useful contacts for workers, communities and agencies interested in the rights and needs of Aboriginal and Torres Strait Islander children and families.

Secretariat of National Aboriginal and Islander Child Care, SNAICC

Phone: (03) 9489 8099
email: snaicc@vicnet.net.au
<http://snaicc.asn.au>

Australian Institute of Aboriginal and Torres Strait Islander Studies, AIATSIS

Phone: (02) 6246 1111
<http://www.aiatsis.gov.au>

Australian Institute of Health and Welfare, AIHW

Phone: (02) 6244 1157
<http://www.aihw.gov.au>

Australian Council of Social Service, (ACOSS)

Phone: (02) 9310 4844
<http://www.acoss.org.au>

Australian Virtual Centre for Women and the Law

Phone: (02) 6247 2075
<http://www.nwjc.org.au/avcwl>

Centre for Aboriginal Economic Policy Research, CAEPR

Phone: (02) 6125 0587
<http://www.anu.edu.au/caepr/>

Human Rights and Equal Opportunity Commission (HREOC)

General Inquiries: 1300 369 711
Human Rights: 1300 656 419
<http://www.humanrights.gov.au> email:
publications@humanrights.gov.au

Koori Mail Newspaper

Phone: (02) 6622 2666
<http://koorimail.com>

National Aboriginal & Islander Community Controlled Health Organisation, NACCHO

Phone: (02) 6282 7513
<http://www.naccho.org.au>

National Aboriginal and Islander Legal Services Secretariat, NAILSS

Phone: (07) 3211 3522
email: nailss@powerup.com.au

National Child Protection Clearinghouse

Phone: (03) 9214 7871
<http://www.aifs.org.au/nch>

National Children's and Youth Law Centre

Phone: (02) 9398 7416
email: ncylc@unsw.edu.au

National Women's Justice Coalition Inc

Phone: (02) 6247 2075
<http://www.nwjc.org.au>

National Secretariat of Torres Strait Islander Organisations

Phone: (07) 47 244 956
email: ntsio@ultra.net.au

Reconciliation Australia

Phone: (02) 6295 9266
<http://www.reconciliation.org.au>

Torres Strait Islander Regional Authority, TSRA

Phone: (07) 4069 0700
<http://www.tsra.gov.au>

Torres Strait Islander Advisory Board, TSIAB

Phone: (02) 6121 4305



organisations which can provide further information and resources

Your State or Territory department responsible for child protection is a good place to start to make enquires about relevant information, resources and training opportunities in your area. (See page 89)

The following agencies and recommended resources may also be useful to you:

Partnerships Against Domestic Violence

Partnerships Against Domestic Violence (PADV) has a range of publications including the selection of resources recommended below.

To order Partnerships publications, contact DAS DISTRIBUTION on (02) 6202 5788 and they will fax you a publications list and order form. Copies of most Partnerships publications are also available on the PADV website: <http://www.padv.dpmc.gov.au>

A selection of recommended publications and resources from PADV:

- Domestic Violence Prevention: Strategies and Resources for Working with Young People kit
- The Way Forward – Children, Young People and Domestic Violence
- Home Safe Home – the link between domestic and family violence and women's homelessness
- Be cool ... not cruel – Community Education for Young Territorians
- Kids and DV – Practice Standards
- Kids and DV – Evaluating Service Delivery
- Kids and DV – Models of Service
- Yitpi kits – Fun with Feelings
- Silent Witnesses Kit – Domestic Violence Hurts Kids Too
- Supporting Children and Young People Affected by Domestic Violence – Good Practice Reports (set of 8, produced by Victoria)
- Crisis Intervention in Aboriginal Family Violence: Strategies and Models for Western Australia (produced by Western Australia)
- Healing Our Families – Family Violence Advocacy Project (produced by Apunimipa Family Violence Advocacy Project)
- Getting What You Want: A Peer Guide into Healthy Relationships (produced by the Young Mothers for Young Women, Queensland)
- Getting What You Want: Presenter's Workbook (produced by the Young Mothers for Young Women, Queensland)
- The National Indigenous Family Violence Grants Program – working with indigenous communities experiencing domestic violence (Indigenous Solutions)



National Child Protection Clearinghouse

In a two-way involvement with the community concerned with child abuse, the National Clearinghouse collects, shares, monitors and distributes information on the prevention of child abuse and neglect. It has four major functions – repository, databases, networking/outreach and advisory.

Anyone concerned with the prevention of child maltreatment is welcome to use the National Clearinghouse. People may need information and resources on the latest developments in the prevention of child abuse and neglect – policy issues, what their peers are doing, what programs are most effective, where further research is needed, changes in legislation, and what changes in legislation might be needed.

The free advisory service to clients is provided using information from the library collection and databases. The Clearinghouse research advisor is available to help with more specialised questions. Phone (03) 9214 7871.

National Child Protection Clearinghouse

Phone: (03) 9214 7888.

Fax: (03) 9214 7839.

Email: fic@aifs.org.au

Website: www.aifs.org.au

National Association for the Prevention of Child Abuse and Neglect (NAPCAN)

NAPCAN provides a range of resources and services for the prevention of child abuse and neglect including resources and programs designed for Aboriginal communities.

ACT	(02) 6295 2210	NSW (Head Office)	(02) 9211 0224
NT	(08) 8999 3335	QLD	(07) 3211 7377
SA	(08) 8232 8304	TAS	(03) 8239 1079
VIC	(03) 5367 7944	WA	(08) 9357 1157

email: napcanus@aol.com

website: www.napcan.org.au

Australian Domestic & Family Violence Clearinghouse

Established in October 1999, the Australian Domestic & family Violence Clearinghouse is a national resource on issues of domestic and family violence. It provides a central point for the collection and dissemination of Australian domestic and family violence policy, practice and research. The Clearinghouse also provides information on international efforts to end these forms of violence. It aims to meet the information needs of government agencies, generalist and specialist service providers, researchers and interested members of the public. Services include publications, databases, library information services and research.

Australian Domestic & Family Violence Clearinghouse

Phone: 02) 9385 2990

Fax: 02) 9385 2993

Email: clearinghouse@unsw.edu.au

Website: www.austdvclearinghouse.unsw.edu.au



Education Centre Against Violence

The Education Centre Against Violence is a specialist organisation committed to producing high quality training and resources for NSW Health and interagency professionals working with children and adults who have experienced sexual assault, domestic violence and physical and emotional abuse and neglect. They offer a range of courses for health service providers and health workers are invited to contact the centre to discuss their training needs.

Education Centre Against Violence

Phone: (02) 9840 3737

Fax: (02) 9840 3754

Email: ecav@wsahs.nsw.gov.au

Website: www.ecav.health.nsw.gov.au

* Refer also to Child Abuse Prevention Websites for a listing of other organisations and services and their respective roles in relation to child protection

readily available publications and handbooks

Freda Briggs,

Keep Children Safe

(Melbourne, Longman Chellshire, 1989)

A planned program for use with young children to help develop their sense of self protection. It includes activity sheets and handouts that are easy to copy, with permission from the publisher to reproduce without payment of copyright fees. A highly useful source for classroom or counselling sessions.

Kevin Browne and Martin Herbert,

Preventing Family Violence

(Chichester, John Wiley and Sons, 1997)

A research and evidence-based guide to the nature and causes of violence and abuse within families, its prediction and assessment and methods for intervention and prevention. The book is organised as a progressive analysis of abuse of spouses, children, siblings, parents and family elders. It offers findings in relation to best practice in these areas.

Jacki Gordon and Gillian Grant,

How We Feel: An Insight into the Emotional World of Teenager

(London, Jessica Kingsle Publishers, 1997)

Provides teenage personal accounts of how those interviewed feel about school, parents, siblings, peers, romance, bullying, sex, drugs, emotions and a range of other issues. A range of professionals who work with young people contribute their views on how parents, teachers and other service providers can get things working for young people.

Kathryn B Hagans and Joyce Case,

When your Child has been Molested: A Parent's Guide to Healing and Recovery

(San Francisco, Jossey-Bass, 1998)

Provides information, comfort and advice to families to help make it through the trauma of child sexual abuse. This guide also outlines important clinical and legal information in an easily accessible format.



Barbara Oehlberg,

Making it Better: Activities for Children Living in a Stressful World

(St Paul, Redleaf Press, 1996)

Oehlberg's work offers bold, new information about the physical and emotional effects of today's stress, trauma and violence on children and provides more than 70 practical activities based on sound research to help children survive, thrive and heal.

Peace: Parents Encouraging Awareness, Communicating and Educating.

(State Queensland, Education Queensland, 1997)

A six-part workshop program designed for Indigenous communities and addressing: family roles, feeling good about yourself, dealing with children, discipline, understanding others and the importance of parenting. The program has been trialed in Cairns West and Mareeba school communities

Mark Pearson,

Emotional Healing and Self Esteem

(Melbourne, ACER Press, 1998)

This book provides inner life skill of relaxation, visualisation and mediation for children and adolescents. The exercises are clear and practical and suitable for use by teachers, counsellors and youth workers seeking to develop self esteem and self awareness in young people and to encourage them to let go of stress and agitation. Family and group communication games are also provided.

Corrine Wattam, John Hughes and Harry Blagg,

Child Sexual Abuse: Listening, Hearing and Validating the Experiences of Children

(Chichester, John Wiley and Sons, 1997)

Derived from practice and research, drawing contributors from a range of disciplines, the book examines how professionals perceive and respond to child sexual abuse and explores the meaning of a child-centred approach. It is designed to help staff in both statutory and voluntary services to work more effectively with children who have been abused or are at risk.

Kate Wilson and Adrian James, eds.

The Child Protection Handbook

(London, Balliere, Tindall, 1995)

A practical research-based account of developments in child protection practices compiled by an outstanding team of experts and covering: understanding child abuse; managing the process of child protection; intervention; training and new directions of research and practice.

Families Youth & Community Care, Queensland

Child Abuse Prevention Public Speaking Kit

(Families Youth & Community Care, Queensland 2000)

This kit is designed to assist those who work in government departments, community organisations, parent groups and other areas where there is a need to present material about child abuse prevention and the role of the community. It can be used with a range of audiences and is particularly useful for the general public, parents and people who work directly with children.

B. McMenamin, & P. Fitzgerald.

Choose With Care

(ECPAT, Melbourne 2001)

Choose With Care is an information and training program designed to assist organisations establish a safe environment for children and young people in their care. It aims to deter, minimise and remove opportunities for abuse to occur in children's organisations and programs.



Streetwise

Streetwise produce free comics, posters and educators notes on a range of issues including indigenous family violence.

Phone: (02) 9319 0220

Fax: (02) 9319 5553

Email: stwise@ozemail.com.au

Website: <http://www.streetwise.com.au>

educational videos

Anti-Violence Against Koori Women and Children Group Video

In January 1998 a meeting was held at Katungal Aboriginal Corporation Community and Medical Service to talk about violence against Aboriginal women. Out of this meeting the "Anti-Violence Against Koori Women and Children Group" was formed. The aim of the group became to put strategies in place to reduce violence against Aboriginal women and children on the south east coast of NSW. This video and the camps shown in this video are just two of the many initiatives that the group has organised.

Produced by Fast Imadgin Communications, 1999.

Duration: 22 mins, VHS

Phone: (02) 4268. 3065

Email: imadgin@ozemail.com.au

Big Shame

This is a story about child sexual assault. Emma is being abused by her grandfather, a well respected elder in the Aboriginal community. Emma has lost interest in netball, school and even her friends. She thinks she's the only one this is happening to and has been feeling terrible about herself. Her grandfather has tricked her into believing the abuse is her fault and keeping it a secret. Then Emma's cousin Meril comes to a family barbeque and they start talking.

This video shows the seriousness of child sexual assault and the difficulties of facing a family and community where sexual abuse is happening. It encourages discussion about the effects of sexual abuse, the things offenders might do to trap children and families, and what needs to happen to protect children.

Produced by Country of Oz,

for Education Centre Against Violence

Locked Mail Bag 7118,

Parramatta BC,

Sydney NSW 2151

Phone: (02) 9840 3737

Fax: (02) 9840 3754

Email: ecav@wsahs.nsw.gov.au

(see also *Who's the Loser?*)

Domestic Violence in the Aboriginal Community

A Portrait of the Pitjantjajara

A powerful program about the plight, of Aboriginal women exploring, the issue of domestic violence. We learn how the Women's Council works with Aboriginal women, showing them how to confront domestic violence. Features English Language subtitles.

Video Classroom

572a St Kilda Road Melbourne



Victoria 3004
Australia
Phone: (03) 9510 3600
Fax: (03) 95510 3988
Email: vcmedia@vcmedia.com.au
Website: www.vcmedia.com.au

Don't Bash the Loving Out of Me

A video about domestic violence in a Koori family. Vicki (Rhoda Roberts) is married to John (Gary Cooper) and although in love, faces serious problems. Their relationship is one of highs and lows, the lows often ending in turmoils and physical violence. For the sake of their children and her own well-being, must make a decision about her future. This video is powerful from the beginning with a message of hope for all.

This story was written by Manning District Emergency Accommodation refuge workers and aims to educate the wider community about experiences they have come across.

Manning District Emergency Inc.
PO Box 237
Taree NSW 2430
Phone: (06) 5510011

Non-Violence: What's it all about?

The North Queensland Domestic Violence Resource Service produced the video in Townsville, working with four groups of young people to create this unique resource that intends to foster non-violence. A discussion booklet accompanies it, providing background information and suggested session outlines.

The young people involved in the video employed various methods, styles and ideas to deal with the theme of non-violence. Thus one sequence dramatises a bullying scenario and the effects of bullying. Another sequence is a vox-pop about non-violence in the city mall. In the third sequence students interview fellow students about their use of violence during NAIDOC Week celebration and in the last sequence students from Palm Island share their vision of non-violence.

Duration: 21 minutes
2000, NQDVRS
PO Box 6061, TMC, QLD 4810
Phone: (07) 47 212 888
Fax: (07) 47 211 794
email: nqdvrs@beyond.net.au

Sharon's Story

A young Aboriginal woman who comes to realise that her relationship with her boyfriend isn't as it appears. With the help of her friends, she takes time to look at herself and her values as a young woman facing the truth about where her life is going. Is this what she wants for herself, and does she have the courage to change it?

The video looks at the controversial issues of violence within relationships between young Aboriginal people. It aims to give young women a better understanding of their legal rights in the event of domestic violence and sexual assault. It raises awareness of what some individuals consider acceptable in a relationship and aims to provide them with the appropriate information and required steps to take.

Produced and Directed by Cathy Henkel
Duration: 22 minutes.
1999, HATCHLING PRODUCTIONS
Lismore, NSW
Phone: (02) 6629 1449



Something's Wrong at My House: Children in Domestic Violence

This video has been designed to create awareness about the effects of domestic violence on children. Children may suffer emotional abuse from witnessing domestic violence and may also be at risk in violent homes from other forms of abuse. The video shows enacted scenes and the real life experiences of survivors. It is intended for use with a general adult audience. It will be of particular interest to teachers, youth leaders, and agencies working with children and youth.

The video is accompanied by a manual containing supporting information and guidelines for group discussion.

Duration: 20 minutes
Distributed by:
Queensland Centre for Prevention of Child Abuse
Department of Family Services and Aboriginal and Islander Affairs
GPO Box 806
Brisbane Qld 4001
Phone: (07) 224 7588

Speak Quiet, Speak Strong

A challenging look at the problem of domestic violence in the Aboriginal community, *Speak Quiet, Speak Strong* examines the complexity of these issues through the personal experiences of Aboriginal and Torres Strait Islander people. They offer poignant insights into the causes of violence and the problems indigenous people have in dealing with the judiciary and mainstream services.

It also explains how indigenous communities are attempting to overcome these difficulties and are working together to initiate their own strategies to prevent and effectively lower the incidence of assaults.

Co-Produced and Directed by Cathryn Eatock, 1995. Cathryn Eatock is an Aboriginal woman who has a keen interest in social justice issues, particularly in areas of equity and access for indigenous peoples. With her Aboriginal heritage comes a proud family history of struggles for Aboriginal rights which have been passed down from her mother, great grandmother and grandfathers.

Marcom Projects,
PO Box 4215 DC,
Loganholme QLD 4129 Australia
Phone: (07) 3801 5600
Fax: (07) 3801 5622

The Way Forward - Children, young people and domestic violence

Partnerships Against Domestic Violence is a Commonwealth Government Initiative, working with State and Territory Governments and the community to take concerted action against domestic violence. Partnerships convened a major national forum on the issue of domestic violence, children and young people.

Partnerships Against Domestic Violence Secretariat
Phone: (02) 6271 5756
Fax: (02) 6721 5751
www.dpmc.gov.au/osw/padv/index.html

Who's the Loser?

This is a story about the serious impact of family violence on individuals, families and communities. At a card game, Janet talks to her friend Gwen about what's happening at home. Janet recalls the good times with her partner Mike, and the children. She also remembers the times when Mike is violent. Janet begins to talk about the dilemmas she is facing and how she feels trapped by Mike's abuse. We witness her fear, and her growing concern about what Mike's violence is doing to the children. As Janet's friends



come to understand more about her situation they respond supportively and we see Aboriginal men and women working together to keep Janet and the children safe. The video shows the dilemmas facing those affected by family violence and how one community chooses to take a stand.

Produced by Country of Oz, for Education Centre Against Violence
 Locked Mail Bag 7118, Parramatta BC,
 Sydney NSW 2151
 Phone: (02) 9840 3737
 Fax: (02) 9840 3754
 email: ecav@wsahs.nsw.gov.au

useful websites

Child Abuse & Neglect Prevention

<http://www.aifs.org.au/nch>

The website of the National Child Protection Clearinghouse is a 'must visit' internet site. In a two-way involvement with the community concerned with child abuse, the National Clearinghouse collects, shares, monitors and distributes information on the prevention of child abuse and neglect. It has four major functions – repository, databases, networking/outreach and advisory.

The following sites are a selection of the child abuse prevention links identified by the national clearinghouse. They cover support services, information resources, research projects, legislation and policy initiatives of government and non-government organisations available on the internet.

These links have been visited and chosen on the basis of their content and many are good starting points for locating other sites that are concerned with child protection.

The following websites are relevant to one or more of the following categories and indicated accordingly:

[PP]	Prevention Programs and Services
[SC]	Support for Children
[AL]	Advocacy and Lobbying
[RR]	Research Resources
[LP]	Legislation and Policy
[SS]	Survivor Support
[PS]	Parent Support

<http://www.abusedchildtrust.au> [Australia]

[PPI] [SC]

Abused Child Trust provides specialised services for abused children and their families through individualised therapy programs in order to enable the child to achieve his or her full potential, thus breaking the cycle of child abuse. The Trust works to achieve this mission through treatment, prevention, education and research.

<http://www.asca.org.au> [Australia]

[AL] [SS]

Advocates for Survivors of Child Abuse (ASCA) is an Australian based, non-profit organisation dedicated to helping adult men and women come to terms with their childhood trauma. ASCA is a survivor initiated organisation and was founded in 1995.

<http://www.acwa.asu.au> [Australia]

[LPI] [SC] [IRRI]

Association of Children's Welfare Agencies Inc (ACWA) aims to improve the quality of services to children and young people and their families in New South Wales. The Association undertakes policy, research and training activities in child and adolescent welfare, with a focus on children at risk of coming into care, those in care and those leaving care. ACWA publishes a newsletter and occasional Issues Papers, and is a major training provider.



<http://www.aacc.netlink.com.au> [Australia] [AL] [LP] [SC] [IRI]

Australians Against Child Abuse is a non-profit, self funded organisation which provides: a therapeutic service for child victims of abuse and their families; an education and research program in the area of child abuse; and political lobbying, advocating better services and more effective legislation to protect children from abuse.

<http://www.create.net.au> [Australia] [SC]

Formerly Australian Association of Young People in Care (AAYPIC) - a consumer movement for and by children and young people who are, or have been in care. Create encourages young people to participate at the local, regional, state and/or national levels, in secure care facilities, residential or foster homes where young people live everyday. Also in national training events where they gain skills in peer support, running workshops and giving presentations about life in care.

<http://www.austdvclearinghouse.unsw.edu.au> [Australia] [LP] [IRI]

Australian Domestic & Family Violence Clearinghouse, established in October 1999, is a national resource on issues of domestic and family violence. It provides a central point for the collection and dissemination of Australian domestic and family violence policy, practice and research. The Clearinghouse also provides information on international efforts to end these forms of violence. It aims to meet the information needs of government agencies, generalist and specialist service providers, researchers and interested members of the public.

<http://www.barnardos.org.au> [Australia] [PP]

Barnardos (NSW) is a non-denominational, non-government welfare organisation, which helps severely disadvantaged and abused children and young people. It provides services to help prevent and reverse the effects of abuse, neglect and homelessness.

<http://www.202.139.244.80/aifs/cafe-d.html> [Australia] [IRI]

CAFE'D – Child and Family Electronic Dictionary – a collection of words, phrases and acronyms used in Australian child and family services. The Dictionary is an attempt to reduce confusion for human service practitioners by collecting words, phrases and meanings from around Australia.

<http://www.nisc.com> [USA] [IRI]

Child Abuse and Neglect Database FREE Internet access to the US National Clearinghouse on Child Abuse and Neglect's database. Available on NISC's BiblioLine service the database contains over 21,000 bibliographic citations and abstracts of professional literature, primarily of U.S. origin (from 1965-present).

<http://www.child-abuse.com> [USA] [IRI]

Child Abuse Prevention Network is an initiative of the Family Life Development Centre at Cornell University in the US. The network is dedicated to enhancing internet resources for the prevention of child abuse and neglect.

<http://www.crin.org> [International] [AL] [SC]

Child Rights Information Network is a global network of children's rights organisations seeking to support the effective exchange of information about children and their rights.

<http://www.childsafe.net.au> [Australia] [PP] [SC]

Child Safety Network is an initiative of the Scout Association in Australia, and draws together community organisations concerned with the safety of children and the prevention of child abuse, such as NAPCAN and Kids Help Line.

<http://www.childcomm.qld.gov.au> [Australia] [AL]

Children's Commission of Queensland serves to protect and promote the well being of all children and young people in Queensland.



<http://www.childwatch.uio.no> [International] [IRI]

Childwatch International Research Network is a database on research and information on children's rights. The ultimate goal of Childwatch International is to promote, initiate and disseminate international, interdisciplinary research that leads to a real improvement in the well being of children through network activities.

<http://www.ccpas.co.uk> [United Kingdom] [AL] [PP] [SC]

Churches' Child Protection Advisory Service is part of PCCA, an independent charity working interdenominationally aimed at Promoting Christian Childcare Alternatives. CCPAS helps churches, organisations, social services and other child care agencies, as well as children and families through counselling and prevention programs.

<http://www.childabuse.com/childhouse> [International] [LP] [IRI]

Children's House is an international interactive resource centre, acting as a meeting place for the exchange of information that serves the well being of children. Dedicated to supporting the generation and dissemination of knowledge about children's issues, Children's House facilitates the translation of the benefits of research and programming into policy and practice.

<http://www.defence-for-children.org.au> [International] [SC]

Defence for Children International is an independent non-government organisation set up during the International Year of the Child (1979) to ensure ongoing, practical, systematic and concerted international action, specially directed towards promoting and protecting the rights of the child.

<http://www.dci-au.au.org> [Australia] [AL]

Defence for Children International (Australian Section) is a small non-government organisation working to protect and promote the rights of children in Australia. Also campaigning for: the full implementation of the Convention on the Rights of the Child by Australia; the creation of a National Commissioner for Children; an Office for the Status of Children in the Prime Minister's Department; and a National Agenda for Children and Youth.

<http://www.dvirc.org.au> [Australia] [SI]

Domestic Violence and Incest Resource Centre (DVIRC) provides training, publications and a library, information and referral to survivors of domestic violence, child sexual abuse and incest, and to the family, friends and workers who support them. It is funded by the Department of Human Services Victoria (Australia). Also links to an excellent website for young people about 'respectful relationships'. Called When Love Hurts, this site is interactive and provides a chance for young people to share their stories (www.dvirc.org.au/whenlove).

<http://www.dvrc.org.au> [Australia] [RI] [SI]

Domestic Violence Resource Centre (DVRC) aims to achieve social and systemic change that will uphold the human rights of women and their children to live free from gender based violence in all its forms. Services offered include counselling for mothers and their children, information and resource material, referrals and community education.

<http://www.econnections.com.au> [Australia] [PJ] [SC]

Early Child Connections is an Australian website providing up to date information for parents and professionals working with young children. This site will make it easier to find reliable information, and encourage professionals to connect with one another.

<http://www.ecpat.org> [International] [RI]

ECPAT Australia is part of a global network of organisations working together for the elimination of child prostitution, child sex tourism, child pornography, and the trafficking of children for sexual purposes. ECPAT seeks to encourage the world community to ensure that children everywhere enjoy their fundamental rights free and secure from all forms of commercial sexual exploitation.



<http://www.gmfc.org> [International] [IAL]

Global Movement for Children is a collection of people and organisations around the world dedicated to promoting the rights of the child.

<http://www.kidshelp.com.au> [Australia] [PP]

Kids Help Line exists to assist people across Australia to develop strategies and skills, which enable them to more effectively manage their own lives. An integral part of achieving this mission is the provision of a free, accessible national telephone counselling service, which is founded on the principles of empowerment.

<http://www.kinderstart.com/healthmedical/dental> [USA] [IR]

Kinder Start is a search engine providing links to information and resources on aspects relating to child abuse. It covers topics such as definitions of abuse, identifying child abuse, statistics, prevention services and offenders.

<http://www.lawstuff.org.au> [Australia] [AL] [SC]

Lawstuff is an initiative of the National Children's and Youth Law Centre, an independent, non-profit organisation working for all Australians under the age of 25, which aims to improve the conditions and opportunities of Australian children and young people.

<http://www.span.com.au/essence> [Australia] [PP]

Essence Prevention Network from South Australia exists in response to a community need for education in the prevention of abuse and violence. Essence, a program of MISSION SA, believes that everyone has a right to feel safe all the time, and its programs reflect this philosophy. Goals are primarily addressed through provision of workshops and resources related to the Protective Behaviours Program.

<http://www.napcan.org.au> [Australia] [PP]

National Association for Prevention of Child Abuse and Neglect (NAPCAN) was established in 1987, and is the only national association of its kind in Australia working towards the prevention of all forms of abuse of children. It is a non-government funded, non-profit, volunteer based, charitable organisation.

<http://www.dontshake.com> [USA] [PP] [PS]

National Center on Shaken Baby Syndrome began in 1997, working to provide information to parents and professionals, alike. The National Centre, a private, non-profit corporation, offers prevention programs and training on Shaken Baby Syndrome. The information on this site is meant for the general public and professionals. Answers can be found to frequently asked questions, as well as to more technical questions.

<http://www.calib.com/nccanch> [USA] [IR]

National Clearinghouse on Child Abuse and Neglect Information is an American national resource for professionals seeking information on the prevention, identification, and treatment of child abuse and neglect. This site includes online fact sheets, catalogues, specialised services, databases and directories.

<http://www.kids.nsw.gov.au> [Australia] [AL] [PP] [SC]

NSW Commission for Children and Young People was established as an independent organisation reporting directly to the Parliament of New South Wales to listen to children and young people and to promote their interests. The Commission has three main priorities that guide its work:

- Increase the participation of children and young people in making decisions that, affect their lives.
- Promote the safety and welfare of children and young people.
- Strengthen the important relationships in the lives of children and young people and improve their well being.



http://www.fcs.wa.gov.au/_content/child_maltreatment_investigations/protect.html

Protecting Children is a student information package focusing on child abuse prevention, developed by the Department for Family and Children Services in Western Australia.

<http://www.paacsa.org.au> [Australia] [AL]

PAACSA: People's Alliance Against Child Sexual Abuse aims to break the silence against child sexual abuse in the community. It encourages support to survivors of child sexual abuse; facilitates consistent community education programs; accumulates and disseminates relevant information; and examines ways of reducing the incidence of future child sexual abuse in the community.

<http://home.vicnet.net.au/-vicaud1/sr43/ags43cv.htm> [Australia] [IRI] [PP]

Protecting Victoria's Children: The Role of the Department of Human Services is a report from the Victorian Auditor General's Office in response to mandatory reporting by health care and other public officials and effective protection of children from abuse and neglect.

<http://www.home.earthlink.net/-hopeful> [USA]

Trauma Central provides 400 full-text articles related to the recovery from traumatic events, such as child abuse, acute stress disorder, crisis intervention, divorce, domestic violence, elder abuse, female genital mutilation and satanism. Articles on child protection issues cover child abuse in general, as well as historical information on child abuse and child sexual abuse and incest.

<http://www.vaoline.org> [Canada] [IRI]

Victim-Assistance Online is an online information, research and networking resource for victim assistance specialists, professionals in related disciplines and all interested in the field of victimology. Although physically located and operating under the laws of Ontario, Canada, it aims to serve the international community.

<http://www.families.qld.gov.au/families/publications.html> [Australia] [ISC] [IPS]

Queensland Department of Families, Youth and Communication: Child Protection Information Sheets. Contains resources on various topics including *Child Abuse Prevention for Aboriginal and Torres Strait Islander Families*.

<http://www.lgcms.com.au> [Australia] [PP] [IRI]

The Kids & DV project is an initiative of the Queensland Department of Families, Youth and Community Care. Covers practice standards, models of service, evaluation, information for services working with children affected by family violence. Highly recommended.

<http://amazer.amaze.net.au/-rosebank/index.html> [Australia] [ISS] [IPS]

Rosebank Child Sexual Abuse Service offers free confidential counselling and support to children and adolescents who have been sexually abused, and their non-offending family members. Rosebank also offers a service to adult survivors of child sexual abuse, where possible. Other services provided are: groups; court preparation and support; information and referrals; victims' compensation reports; support for non-offending family members; community education; and a resource centre.

<http://www.childsafe.net.au/SAFEHOUS/shhomep.htm> [Australia] [PP]

Safety House is organised nationally throughout Australia but operates at a local community level. It provides a network of safe places for children to go to and provides children with the skills and confidence to feel safe. A Safety House can be a house, shop or a business, and can offer assistance to children should they feel unsafe, threatened or unsure, primarily when travelling to and from school. The program also aims to play a preventative role in community safety, providing safer neighbourhoods for children.



<http://www.aifs.org.au/nch/state.html> [Australia]

[LPI]

State and Territory Departments Responsible for Protecting Children provides information on the various departments in Australia having responsibility for dealing with issues relating to child protection.

<http://www.fcs.wa.gov.au/wacpd.html> [Australia]

[IRRI]

Study of Western Australian Child Protection Data: 1989 to 1994 is the first comprehensive look at five years of child protection data available in Western Australia.

<http://survivors.org.au/frames.htm> [Australia] [SSI]

Survivors on the Net - Australia aims to provide self-help, resources and links via the internet to adult survivors of child abuse. [Australia]

<http://www.geocities.com/HotSprings/6489> [International]

[SSI]

Survivors on the Net is a support group emanating from the UK for those who were sexually abused in childhood.

<http://www.youthabuse.dhhs.tas.gov.au> [Australia]

[ISCI]

Youth Abuse in Relationships is a website that has been launched by the Tasmanian government. It offers support, information and advice to young people experiencing domestic violence or abuse in their relationships.



State and territory legislation & departments responsible for protecting children

ACT

Department of Education and Community Services

<http://www.decs.act.gov.au>

NSW

Department of Community Services

<http://www.community.nsw.gov.au>

NT

Child & Family Protective Services

<http://www.nt.gov.au/ntpf>

SA

Department of Human Services

<http://www.sa.gov.au/agencies/dfcs/dfcs.htm>

Child & Adolescent Mental Health Service

<http://www.wch.sa.gov.au>

Department of Education, Training and Employment

<http://www.nexus.edu.au/divisions/childprotection>

QLD

Department of Families, Youth and Community Care

<http://www.families.qld.gov.au/department/contacts.html>

A booklet providing information on the Act can be obtained

from: [http://www.families.qld.gov.au/families/cpis/pdfs/](http://www.families.qld.gov.au/families/cpis/pdfs/booklet.pdf) booklet.pdf

TAS

Department of Health and Human Services

<http://www.dchs.tas.gov.au/contacts/entries/contact1000.html>

VIC

Department of Human Services

<http://hnb.dhs.vic.gov.au/commcare/yafsinte.nsf/VP/Children+and+Families>

WA

Family and Children's Services

<http://www.fcs.wa.gov.au>

Aboriginal and Torres Strait Islander websites

Aboriginal & Torres Strait Islander Commission (ATSIC)

<http://www.atsic.gov.au>

Aboriginal & Torres Strait Islander Resource Directory

<http://www.koori.usyd.edu.au/register.html>

Aboriginal and Torres Strait Islander Affairs (ATSIA)

<http://www.atsia.gov.au>

Aboriginal and Torres Strait Islander Social Justice Pages

www.hreoc.gov.au/social_justice/index.html

Aboriginal Research Institute

<http://www.ari.unisa.edu.au>

Australian Indigenous HealthInfoNet

<http://www.healthinfor.net.ecu.edu.au>

Australian Institute of Aboriginal & Torres Strait Islander Studies (AIATSIS)

http://www.aiatsis.gov.au/ntru_abt.htm

Centre for Indigenous Research (CIRC)

<http://gunada.curtin.edu.au/circ/research/index.html>

Indigenous Health and Resource Guide - Royal Australasian College of Physicians

<http://www.racp.edu.au/indig/index.htm>

Indigenous Peoples of Australia: Health

http://www.ldb.org/oz_h.htm

National Aboriginal Community Controlled Health Organisation (NACCHO)

<http://www.ecu.edu.au/chs/nh/clearinghouse/naccho>

Office for Aboriginal and TSI Health Dept Health and Aged Care

<http://www.health.gov.au/oatsih>

Women's Centre Health Matters

www.wchm.org.au



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